





### **Invitation**

# The Erasmus Mundus Joint Master Program International Master in Service Engineering (IMSE)

## **Invites you to the Graduation Ceremony of Cohort 3 Students**

on Friday, 4<sup>th</sup> July 2014 at the Amphitheatre of the Student Centre, University of Crete - Voutes Campus Heraklion, Crete, Greece

> Prof. Dr. Christos Nikolaou University of Crete

# Ceremony Program

10:30	Doors Open Welcome drink / coffee
11:00	Beginning of Ceremony Welcome Address by Prof. Dr. Evripidis Stefanou, Rector of University of Crete
11:10	Welcome Address by Prof. Dr. Panos Trachanias, Chairman of Computer Science Department, University of Crete
11:15	Welcome note by Prof. Dr. Willem-Jan van den Heuvel Partner Coordinator Tilburg University
11:20	Welcome note by Prof. Dr. Christos Nikolaou, Partner Coordinator University of Crete
11:25	Welcome note by Prof. DrIng. habil. Bernhard Mitschang Partner Coordinator University of Stuttgart
11:30	<ul> <li>Music break with Strings Ensemble, performing:</li> <li>Viva la vida</li> <li>Pink Panther</li> <li>Por una cabeza</li> <li>La cumparsita</li> <li>S'agapo giati ise orea</li> <li>Misirlou</li> <li>Ta pedia tou Pirea</li> <li>Zorbas</li> </ul>
	Address by Key Note Speaker, Dr. J. Sairamesh (Ramesh), Director, Advisory Board Company, ex-CEO, 360Fresh Inc. ruption through Untamed Data Driven Innovation
12:30	Awards Ceremony
13:00	End of Ceremony

A light lunch buffet will follow at the foyer of the Amphitheatre

#### Key Note Speaker's Abstract:

Speaker: Dr. J. Sairamesh (Ramesh), Managing Director, Advisory Board Company, and ex-CEO, 360Fresh, Inc.

Title: Disruption through Untamed Data Driven Innovation

Abstract: In this talk I will present a journey we took from a solution driven innovation in a large Fortune 100 company to a selective, untamed, data and services led innovation in a startup to address the needs of the hospital industry in the US. The talk will focus on seizing opportunities at the right time in automating data driven analysis for the healthcare services industry to cut costs while improving quality of care to needy patient populations. In late 2007, in the height of an economic collapse due to the housing market bust, we felt that there was never a better time, and bootstrapped with a minimal budget a silicon-valley startup to focus on patient-provider relationship and improving care through personalized medical records. However we quickly realized that a vast majority of important data and valuable insight were locked away in the medical records managed by Hospitals and Care Providers in the US. Similar to a majority of startups we changed course within months of starting to partner with hospitals interested in unlocking the potential of their electronic medical record data to help improve patient care and drive interventions in a timely manner to improve outcomes such as reducing patient nonadherence to treatment, unplanned ED visits and hospitalizations. This talk will focus on the complexities and challenges to break through a complex healthcare services market with minimal finances and a small team. To engage we invested our own personal funds, reinvested through product sales and raised federal government grants to operate an effective small company before we merged with a long-term partner in 2012 for growth and enabling the next generation of products.